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| Use Case # | **UC19** | |
| Use Case Name | **View Technician or Resource ETA** | |
| Scenario | Dispatcher wants to view technician or resource ETA | |
| Triggering Event | Dispatcher drags work order onto resource schedule in the Gantt schedule | |
| Brief Description | Dispatcher sees technician or resource ETA using Gantt UI | |
| Actors | Dispatcher | |
| Related Use Cases | UC108, UC109 | |
| Stakeholders | Dispatcher | |
| Pre-conditions | User Dropped Task Item | |
| Post-conditions | Resource is scheduled and its availability is updated | |
| Flow of Events | **Actor** | **System** |
|  | 1 Job is added to Gantt Chart   * 1. Calculates time to travel from one Work Order to another   1.2 Calculated time is added to job time |
| Exception  Conditions |  | 1.1b If there are no jobs within 2 hours of the newly added job travel time is not calculated |

Use Case Description